

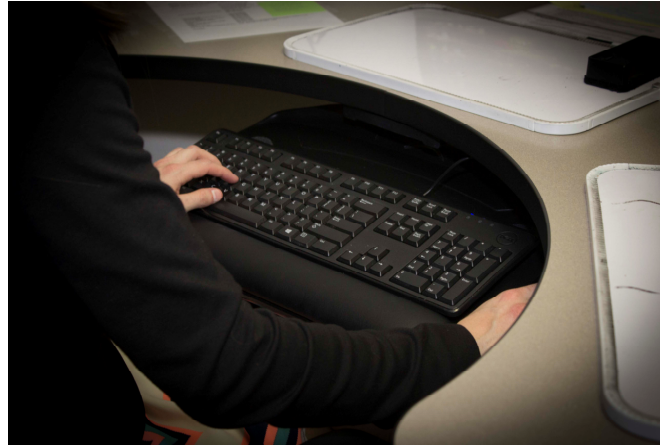
Types of Service Offered

Your Ride is scheduled with the most cost-effective type of service that meets your needs.

Based on your situation, this could be:

- Bus (tickets/pass) or Mass Transit
- Wheelchair van
- Car
- Secure transport
- Stretcher car
- Mileage Reimbursement
- Meal Reimbursement
- Lodging Reimbursement
- Debit Card Program

BAY CITIES BROKERAGE is a shared ride program so other passengers may be picked up and dropped off along the way. When possible, you may also be asked to schedule multiple appointments on the same day to avoid repeated trips. You may also be asked to have a friend or family member drive you to the appointment. They would receive mileage payment.



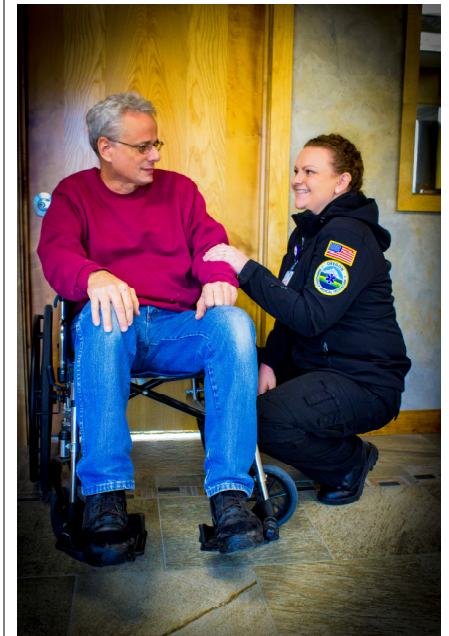
Bay Cities Brokerage
Toll Free: 1-877-324-8109
Call Center: 541-266-4323
Fax: 541-266-8514

Coos Bay Headquarters
3505 Ocean Blvd SE
Coos Bay, OR 97420

Phone: 1-877-324-8109
Fax: 541-266-8514
Website: <http://www.bca-ride.com>



Free Rides to Medical Services Brokerage



Check us out online at
<Http://www.bca-ride.com>

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Brokerage Services

Bay Cities Brokerage provides Free Rides, also called non-emergency medical transportation (NEMT), to Oregon



Health Plan (OHP) Advanced Health clients traveling to covered medical services.

Free Rides are for clients who have no other way to get to their medical services. You may get paid if you drive yourself or a friend or family member can take you. Bay Cities

Brokerage contracts with local companies to provide medical transportation rides. Your rides may have different providers, depending on which provider is available. In order to best ensure a ride is available for you, please call to schedule your ride as far in advance of your appointment as possible. For more information check us out on the internet at:

<http://www.bca-ride.com>

Make sure you read a copy of our Rider's Guide and get reimbursement forms!

Scheduling a Ride

Contact our call center Monday-Friday between 8 a.m. and 5 p.m. at **1-877-324-8109** to arrange your transportation.

Rides should always be scheduled at least two business days in advance and no less than 24 hours, if possible.

Any trip request that is received after 4pm the day prior to the appointment will not be authorized unless the doctors office scheduled it after 4pm and we can verify it .

We will arrange the most cost effective transportation for your needs. This may be a volunteer who gives rides to your health care appointments.

FOR ANY TRANSPORT REQUESTS TO THE EMERGENCY ROOM CALL 9-1-1



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Mileage Reimbursement

Please allow up to 30 days for processing reimbursement verification forms. Forms must be returned within 45 days following the member's appointment. **ALL REIMBURSEMENT REQUESTS MUST HAVE PRIOR APPROVAL** or they will not be processed. Please give us at-least 2 days notice for all out of town requests and no less than 1 Day for in town, if possible.

OAR 410-136-3240

- The Reimbursement amounts are as follows:
- Mileage: \$0.25/mile
- Meal Reimbursements if the travel is a minimum of 4 hours outside of your local area.
- Breakfast: \$3.00 – Travel must begin before 6:00am
- Lunch: \$3.50 – You must be gone the entire period from 11:30am-1:30pm
- Dinner: \$5.50 – Travel ends after 6:00pm
- The members do not need to submit receipts for meals.
- Lodging reimbursement is available if the travel begins before 5:00am in order to reach a scheduled appointment or if travel from a scheduled appointment would end after 9:00pm
- Lodging Amount: \$40.00 per night. Lodging is not reimbursed if the trip can be completed in one day or for multiple appointments on different days when they can be scheduled the same day.

Refer to OAR 410-136-3240

Reimbursement Requests to the Emergency Room will NOT be authorized.