

**Western Oregon Advanced Health, LLC
Community Advisory Committee (CAC) Meeting Minutes**

Date: 07/06/17

| CAC Member Attendees: | |
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| X | Anna-Marie Slate, Chairperson, Consumer CAC Member |
| X | David Geels, LPC, Vice-Chair, CAC Member, Behavioral Health Director, Coos Health & Wellness |
| X | Kathy Abbott, Consumer CAC Member |
| | Carolyn Acker, CAC Member, Coastline Services Program Manager, Kairos |
| X | Betty Albertson, CAC Member, District Manager, Department of Human Services |
| | Amanda Braley, Consumer CAC Member |
| | Melissa Cribbins, CAC Member, Coos County Commissioner |
| X | Linda J. Furman Grile, CAC Member, Executive Director, South Coast Hospice |
| X | Candy Jacobs, Consumer CAC Member |
| X | Robert Lieberman, LPC, CAC Member, Chief Executive Officer, Kairos |
| X | Kimberley Lorsung, Consumer CAC Member |
| | Michael Marchant, CAC Member, District Manager, Aging & People with Disabilities |
| X | Linda Morris, Consumer CAC Member |
| X | Theresa Muday, MD, CAC Member, Chief Medical Officer, Western Oregon Advanced Health |
| | Evelyn Perkins, Consumer CAC Member |
| X | Ruby Phillips, Consumer CAC Member |
| | Florence Pourtal-Stevens, CAC Member, Public Health Administrator, Coos Health & Wellness |
| X | Cindy Shirtcliff, LCSW, CAC Member, South Coast Regional Manager, Advantage Dental |
| | Taneal Spriggs, Consumer CAC Member |
| X | John Sweet, CAC Member, Coos County Commissioner |
| | Corey Wampler, CAC Member, Health Coordinator, South Coast Head Start |
| X | Lori Webb, Consumer CAC Member |
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| <i>Other Attendees:</i> | |
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| X | Gloria Clark, Community Development Coordinator, Department of Human Services |
| X | Peg Crowley, Community Liaison, Western Oregon Advanced Health |
| X | Molly Dufort, Chief Executive Officer, South Coast Horizons |
| X | Katelyn Frame, Home Visiting Systems Coordinator, South Coast Regional Early Learning Hub |
| X | Eric Gleason, Chair of CHIP Suicide Prevention Subcommittee, Health Promotions Director, Coos Health & Wellness |
| X | Phil Greenhill, Chief Executive Officer, Western Oregon Advanced Health |
| X | Lisa Hendricks, Chief Transformation Officer, Western Oregon Advanced Health |
| X | Tashena Holliday, HR Administrative Assistant, Western Oregon Advanced Health |
| X | Fauna Larkin, Chair of the CHIP Coalition Steering Committee, Assistant Health & Human Services Administrator, Coquille Indian Tribe Community Health Center |
| X | Katrinka McReynolds, Coos Health & Wellness |
| X | Charlotte Menten, Community Engagement Coordinator, 211info |
| X | Ashara Pruet, North Bend Medical Center |
| X | Belle Shepherd, Innovator Agent, Oregon Health Authority |
| X | Jenny Sneddon, Department of Human Services/Aging & People with Disabilities |
| X | Sara Stephens, Development Director, Oregon Coast Community Action |
| X | Laura Williams, Director of Community Engagement, Western Oregon Advanced Health |

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| | DISCUSSION/INFORMATION | ACTION REQUIRED | Person Responsible | By When |
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| 1.0 Call to Order | The meeting was called to order by Anna Marie Slate at 12:03 pm. | | | |
| 2.0 Past Meeting Minutes | The CAC meeting minutes of 06/01/17 were reviewed. Anna-Marie moved to approve the minutes as written. Ruby seconded, and the motion passed unanimously. | Approved | | |
| 3.0 Membership | This is Bob Lieberman's last CAC meeting as he is retiring from Kairos and will be forming his own consulting business, Lieberman Consulting. Bob has asked that Carolyn Acker, Coastline Program Manager at Kairos, take his place on the CAC representing Kairos. David moved that Carolyn become a CAC member taking Bob's place, John seconded and the motion passed unanimously. | Approved | | |
| 4.0 Announcements & Updates | <p><u>CAC Retreat</u> – Laura Williams</p> <ul style="list-style-type: none"> • Planning to hold the retreat in October • In conversation with Karen Levy, the consultant who facilitated our retreat last year in Gold Beach. Expect to set a date and flush out the agenda in the next month. • Visited the South Slough Estuary Conference Room and feel that it would work nicely for our retreat. <p><u>Community Health Assessment (CHA) Update</u> – Fauna Larkin</p> <ul style="list-style-type: none"> • CHIP Steering Committee has formed a CHA subcommittee who has been meeting regularly • Planning to conduct CHA collaboratively with community partners • Recently sent out a Request For Proposals (RFP) to find a consultant. Expect to make a decision about which consultant by September 15, 2017. • Hoping to complete the CHA by February 2018 <p><u>Adverse Childhood Experiences (ACE) Training</u> – Planning meeting update – Laura Williams</p> <ul style="list-style-type: none"> • Holding our 2nd meeting this afternoon with a cross-sector representation of our community • Asking for community buy-in to train a cohort of Master Trainers in Coos and Curry Counties. Looking for 8 funders and currently have 7 committed with an 8th interested. WOAHS will serve as the fiscal agent. • Exploring what it would entail to build Self-Healing Community in Coos and Curry Counties. • Bob offered to provide ACE Training for the CAC members <p><u>Oral Health Kits</u> – Cindy Shirtcliff</p> <ul style="list-style-type: none"> • Advantage Dental is taking over the Ready to Smile program from Coos Health & Wellness. The program will be renamed. • As a result, Advantage Dental Hygienists have approximately 10,000 oral health kits to put together. Cindy wondered if the CAC was interested in having a | Secure facilitator, set date, and create agenda for CAC Retreat | Laura Williams and Lisa Hendricks | 8/03/17 |

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| | <p>volunteer work day putting kits together. Many CAC members indicated they are interested in volunteering.</p> <ul style="list-style-type: none"> • Cindy plans to present to the CAC at the next meeting on Advantage Dental's Risk Stratification process and provide an update on the Oral Health Coalition. <p><u>Toastmasters</u> – Eric Gleason</p> <ul style="list-style-type: none"> • WOAH sponsored the chartering of a Toastmaster's group in Coos Bay, named Coastal Toastmasters. Founding members include staff from Coos Health & Wellness, ORCCA, and WOAH. • Coastal Toastmasters is open to new members and is a great avenue to improve your public speaking abilities • Coastal Toastmasters meet weekly on Wednesdays from 12:15 pm– 1:15 pm, at WOAH. Bring your lunch and join us. • There is a \$20 new member fee and \$45 bi-annual dues | <p>Arrange work day for CAC attendees to put together oral health kits</p> | <p>Cindy Shirtcliff, Laura Williams, Lisa Hendricks</p> | <p>8/03/17</p> |
| <p>5.0 Patient-Centered Primary Care Home (PCPCH) Program</p> | <p>Amy Harris, MPH, Program Analyst, Oregon Health Authority, joined us via phone. Amy provided an overview of the Patient-Centered Primary Care Home (PCPCH) Program. The CAC was specifically interested in what level of recognition the clinics in our service area have and what to expect when visiting those clinics. Amy's summary reviewed the following:</p> <ul style="list-style-type: none"> • History of PCPCH Program • Six core attributes (access to care, accountability, comprehensive while person care, continuity, coordination and integration, and persona and family centered care) • 11 "must pass" measures • 5 recognition tiers • Verification site visits • Where PCPCH's are located in Oregon • Impact on Triple Aim • Next steps for the program • Resources <p>Amy offered to talk to our PCPCH Learning Collaborative that our CHIP Access to Care Subcommittee oversees. Laura will discuss with the learning collaborative.</p> | | | |
| <p>6.0 Update from WOAH</p> | <p>Phil provided an update to the committee on the following:</p> <ul style="list-style-type: none"> • Phil introduced Lisa Atkin as WOAH's new Coos County Provider Services Representative. Lisa previously worked in WOAH's Claims Department. • Recognition of the formation of Coastal Toastmasters • CCO Metrics Final Report – WOAH is one of 7 CCO's that earned 100% of their quality payment for meeting metrics in 2016. In 2015, all 16 CCO's earned 100%. • Recognition of the importance of collaborating on the Community Health Assessment and Community Health Improvement Plan (CHIP). • Legislation Session is nearing closure. • WOAH's Quality Incubator Funds – support new initiatives like My-CRU (mobile youth crisis response unit) • Working on rates development at state. WOAH is categorized with other Southern Oregon CCO's, argument | | | |

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| | <p>that rates should also be dependent on performance of the CCO.</p> <ul style="list-style-type: none"> • Recognition of CAC growth • Thankful for Bob Lieberman's participation over the years. Bob is a founding member of the CAC. • Community Growth Projects – <ul style="list-style-type: none"> - Coos Health & Wellness Building, October move-in date, Fearsome Clinic will relocate there; -Kairos Building, in the permit process now, WOAHP provided \$250,000 matching grant; -Housing, WOAHP is looking stronger at housing projects; -OHSU Rural Health Campus, there is a need for better housing for students, we want to increase the number of students that come here, looking at a building project to house students. | | | |
| <p>7.0 Update from the Oregon Health Authority (OHA)</p> | <p>Belle provided the following updates to the CAC (see handout):</p> <p>The CCO Metrics 2016 Final Performance report is now available online at http://www.oregon.gov/oha/HPA/ANALYTICS-MTX/Pages/HST-Reports.aspx</p> <p>There is an upcoming webinar on One Key Question on July 20, 2017, 11 – 12pm. Register at https://attendee.gotowebinar.com/register/78526404410254082</p> <p>The Northwest Health Foundation is convening leaders with disabilities. They are looking for 10 leaders with disabilities from Oregon and SW Washington to participate in a Disability Justice Leaders Collaborative. Applications are accepted through noon on August 31, 2017. To apply, go to https://www.surveymonkey.com/r/YCZ6KM6</p> <p>The Addictions and Mental Health Planning and Advisory Council is accepting applications for 1) one youth in transition, 2) once consumer Veteran, and 3) one advocate. For more information on the council and how to apply, go to http://www.oregon.gov/oha/HPA/CSI-AMHPAC/Pages/Vacancies.aspx.</p> | | | |
| <p>8.0 Consumer Input & Public Comment</p> | <p>Ruby asked if there is information on smoking cessation classes that she can give out to a friend. Laura will provide Ruby with a handout that WOAHP has regarding available classes. WOAHP's website also has information at http://www.woahcco.com/for-members/tobacco-cessation/</p> <p>Kathy stated she is interested in some of the webinars that Belle has mentioned. Laura will provide Kathy with information on how to participate in a webinar here at WOAHP (or at home) and how to view webinar recordings.</p> | <p>Give Ruby copies of smoking cessation handout with class schedule</p> <p>Send Kathy webinar info</p> | <p>Laura Williams</p> <p>Laura Williams</p> | <p>7/10/17</p> <p>7/10/17</p> |
| <p>9.0 Next meeting and Adjournment</p> | <p>The next Coos CAC meeting is scheduled for Thursday, August 3, 2017, at 12:00 pm, at the WOAHP Offices at 289 LaClair, Coos Bay, OR 97420</p> | | | |