

**Advanced Health  
Coos County Community Advisory Committee (CAC)  
Meeting Minutes, DATE: March 7, 2019**

<b>CAC Member Attendees:</b>	
X	Ruby Phillips, Chair, Consumer CAC Member
X	Anna-Marie Slate, Vice-Chair, Consumer CAC Member
X	Kathy Abbott, Consumer CAC Member
X	Carolyn Acker, CAC Member, Coastline Services Program Manager, Kairos
	Christy Shipman, CAC Member, APD Program Manager
	Melissa Cribbins, CAC Member, Coos County Commissioner
	Linda J. Furman Grile, CAC Member, Executive Director, South Coast Hospice & Palliative Care Services
	David Geels, LPC, CAC Member, Behavioral Health Director, Coos Health & Wellness
X	Avery Horton, Consumer CAC Member
X	Candy Jacobs, Consumer CAC Member
X	April Jordan, Consumer CAC Member
X	Michael Marchant, CAC Member, Manager, Department of Human Services
X	Linda Morris, Consumer CAC Member
X	Chris Nevin, Consumer CAC Member
	Florence Pourtal-Stevens, CAC Member, Public Health Administrator, Coos Health & Wellness
X	Cindy Shirtcliff, LCSW, CAC Member, South Coast Regional Manager, Advantage Dental
X	Kent Sharman M.D., Chief Medical Officer, Advanced Health
X	Corey Wampler, CAC Member, Health Coordinator, South Coast Head Start
X	Lori Webb, Consumer CAC Member
X	Daniel Wells, Consumer CAC Member
<b>Other Attendees:</b>	
X	Gloria Clark, Community Development Coordinator, Department of Human Services



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X	Heather Curtis, Program Director, South Coast Family Harbor Relief Nursery
X	Shena Holliday, Human Resource Generalist, Advanced Health
X	Selia Colvin, Certified Healthcare Interpreter, Advanced Health
X	Kelcy Vann, Department of Human Services
	Eric Gleason, Chair CHIP Suicide Prevention Subcommittee, Health Promotions Director, Coos Health & Wellness
X	Nicole Norris, Outreach Manager, Waterfall Community Health Center
X	Gary Wood, Guest
X	Will Wasson, LCSW, Suicide Prevention Social Worker, Roseburg Veterans Administration Healthcare System, North Bend Clinic
X	Stacy Williams, System of Care Coordinator, Kairos
X	Jen Shafer, Executive Director, United Way of Southwest Oregon
X	Adam Martin, Compliance Officer, Advanced Health
X	Courtney DuMond, Social Determinant of Health VISTA, Waterfall Community Health Center
	Ben Messner, CEO, Advanced Health
X	Katrinka McReynolds, Chair CTP CHIP Subcommittee, Coos Health & Wellness
X	Kelli Piburn, Coos CAC Coordinator, Advanced Health
X	Stephanie Polizzi, MPH, RDN, OSU Extension, HEAL CHIP Chairperson
	Corinne Potts, Home Visiting Systems Coordinator, South Coast Regional Early Learning Hub (SCREL)
X	Belle Shepherd, Innovator Agent, Oregon Health Authority
X	Jill Guerrero, Community Research Liaison, South Coast, OHSU
X	Laura Williams, Director of Community Engagement, Advanced Health

	DISCUSSION/INFORMATION	ACTION REQUIRED	Person Responsible	Due Date
<b>CALL TO ORDER</b>	The meeting was called to order by Ruby Phillips at 12:00 pm.			
<b>MEETING MINUTES</b>	The CAC meeting minutes of February 7, 2019 were reviewed. Kathy Abbott moved to approve the minutes as amended. Candy Jacobs seconded, and the motion passed unanimously.	Approved		
<b>Waterfall Clinic Social Determinants of Health Program</b>	<p>Courtney DuMond, Social Determinant of Health VISTA, and Nicole Norris, Outreach Manager, gave an overview of Waterfall Clinics' Social Determinants of Health Program.</p> <ul style="list-style-type: none"> <li>• Social determinants account for 40-70% of people's health, healthcare for 20%.</li> <li>• Screening Tool Protocol               <ol style="list-style-type: none"> <li>1. Universal screening of Waterfall patients</li> <li>2. PRAPARE screening tool (national tool)</li> <li>3. Multi-approach                   <ol style="list-style-type: none"> <li>A. Paper screen</li> <li>B. Exam room</li> <li>C. Outreach Consult</li> <li>D. Outreach phone call</li> </ol> </li> <li>4. Follow up</li> <li>5. Long term data analysis</li> </ol> </li> <li>• Follow Up               <ol style="list-style-type: none"> <li>1. Resource connection</li> <li>2. Care management (Low, medium, high-risk)</li> <li>3. Looking to Collaborate on grant projects</li> </ol> </li> <li>• Stories of Success               <ol style="list-style-type: none"> <li>1. Continuing to establish and build strong community partnerships.                   <ol style="list-style-type: none"> <li>A. Consolidations of resources</li> <li>B. Local resources Database</li> </ol> </li> </ol> </li> <li>• Patient Collaboration               <ol style="list-style-type: none"> <li>A. New sense of hope</li> </ol> </li> </ul>			
<b>COMMUNITY HEALTH IMPROVEMENT PLAN (CHIP) UPDATES</b>	<p><b>Healthy Eating Active Living (HEAL) Update :</b> Stephanie Polizzi, MPH, RDN, reported that the Healthy Innovation was successful with 61 attendees. She shared some of the evaluation comments:</p> <ul style="list-style-type: none"> <li>• Need more community education and momentum</li> <li>• Community involvement, communication with the Hispanic community.</li> <li>• Cost, needs to be more affordable</li> <li>• Education</li> <li>• Healthy choices usually cost more</li> <li>• Cost of healthy foods</li> <li>• Lack of interest</li> </ul> <p>Stephanie also shared the News Bytes newsletter. It is a very informative and well put together bulletin. There will not be a HEAL meeting in March, the next one will be April 11<sup>th</sup> from 3 to 4:30 pm.</p> <p><b>Commercial Tobacco Prevention update:</b> Katrinka McReynolds handed out "Ready to Quit Tobacco"</p>			

	<p>brochures, with Reasons to Quit, information about E-cigs and information for Resource for help to quit smoking.</p>			
<p><b>UPDATE FROM OREGON HEALTH AUTHORITY (OHA)</b></p>	<p>Update from Belle Shepherd: New Info:</p> <ol style="list-style-type: none"> <li>1. OHA's Member Engagement and Outreach Committee (MEOC ) is looking for feedback on suggested icons for Oregon Health plan. The Goal is to have recognizable, visual touch points for members, regardless of geographic area, written or spoken language. There are 11 icons to review and comments on The survey is open through April 21<sup>st</sup>. and can be found at: <a href="http://www.surveymonkey.com/r/ohpicons">http://www.surveymonkey.com/r/ohpicons</a></li> <li>2. Health Evidence Review Commission (HERC ) : To get updated information, see items open for comment or topics for future review: <a href="http://www.oregon.gov/oha/hpa/dsiherc/pages/inde.aspx">http://www.oregon.gov/oha/hpa/dsiherc/pages/inde.aspx</a> <ol style="list-style-type: none"> <li>A. March 14<sup>th</sup> meeting of the HERC will consider the following topics: newer interventions for Osteoarthritis of the Knee: updated on ambulatory surgery centers with extended stay centers: 2020 biennial review of reprioritization of certain chronic pain conditions.</li> <li>B. The HERC has posted two separate draft reports that are open for public comments. The reports can be found at : <a href="https://www.oregon.gov/oha/HPA/DSI-HEC/Pages/EBR-Open-Comment.aspx">https://www.oregon.gov/oha/HPA/DSI-HEC/Pages/EBR-Open-Comment.aspx</a> <ul style="list-style-type: none"> <li>• “ Community Health Workers for Patients with Chronic Disease.” Specific chronic disease focus is on children with asthma and preventable ED visits and adults with uncontrolled diabetes or uncontrolled hypertension. Comments will be taken through March 15<sup>th</sup> at 8 a.m.</li> <li>• “ Extended Stay Centers : Patient characteristics and appropriate procedures&gt;” Comments taken through March 28 at 8 a.m.</li> </ul> </li> </ol> </li> <li>3. State Health Improvement Plan (SHIP ) priorities finalized : on Feb. 12<sup>th</sup> , the Partner SHIP determined the final priorities for the 2020 – 2024 SHIP, after reviewing feedback from surveys and community based organizations. The priorities are listed below, with more information available at : <a href="http://healthoregon.org/2020ship">healthoregon.org/2020ship</a> <ol style="list-style-type: none"> <li>a. Institutional Bias</li> <li>b. Adversity, trauma and toxic stress</li> <li>c. Economic drivers of health (including issues related to housing, living wage, food security and transportation )</li> <li>d. Access to equitable preventive health care</li> <li>e. Behavioral health (including mental health and substance abuse )</li> </ol> </li> <li>4. The transformation center has produced a 2-page document that shows the centers breadth of work and impact over the first 5 years. This can be found at : <a href="https://www.oregon.gov/oha/HPA/dsi-tc/Documents/Transformation-Center-Impact-Overview.pdf">https://www.oregon.gov/oha/HPA/dsi-tc/Documents/Transformation-Center-Impact-Overview.pdf</a> Note: If you are attending the CAC event in Portland on</li> </ol>			

	<p>March 19 and 20<sup>th</sup> , it will be hosted by the Transformation Center.</p> <p>5. Oregon's Early Learning Division released their Statewide Early Learning System Plan: "Raise up Oregon " This plan is grounded in the science of child development, equity, and firm understanding that it takes leaders from all focus areas to work together to have a lasting, positive impact across children's lifetimes. A link to the executive summary and the plan can be found at : <a href="https://oregonearlylearning.com/raise-up-oregon">https://oregonearlylearning.com/raise-up-oregon</a></p> <p><b>Reminders:</b></p> <ol style="list-style-type: none"> <li>1. OHA is accepting feedback on the OHP print application that has been revised. The goal is to improve the applicant experience and ensure compliance with state and federal rules. The revision includes changes based on member and stakeholder feedback that has already been collected, business need, and policy requirements. Feedback can be provided via an online survey by Marche 21, 2019. The survey is broken down into pieces of the application to review, and any part can be skipped if desired. The survey is available at <a href="https://www.surveymonkey.com/r/ohpapp">https://www.surveymonkey.com/r/ohpapp</a></li> <li>2. Legislative session update: OHA is hosting monthly stakeholder webinars during the 2019 legislative session to provide updates on agency priorities. These stakeholder meetings will take place the 2<sup>nd</sup> Wednesday of each month from 11am to noon. Beginning Feb. 13<sup>th</sup> . To register for all 5 sessions, go to : <a href="https://attendee.gotowebinar.com/register/7025119935316118786">https://attendee.gotowebinar.com/register/7025119935316118786</a></li> <li>3. CCO 2.0 updates and reminders:             <ol style="list-style-type: none"> <li>A. CCO 2.0 website: <a href="https://www.oregon.gov/oha/OHPB/Pages/cco-2-0.aspx">https://www.oregon.gov/oha/OHPB/Pages/cco-2-0.aspx</a></li> <li>B. The timeline for the Request of Application ( RFA ) process for CCO 2.0 contracts has been updated.                 <ul style="list-style-type: none"> <li>• January 25 : Final RFA released</li> <li>• February 1 : Letters of intent due</li> <li>• February 5 : Letters on intent Publicly Posted</li> <li>• April 22 : FFA closes</li> <li>• April 25 : Announcement of Applications received</li> <li>• July 9 : Notice of Intent to award</li> <li>• September 30 : 2.0 Contracts signed</li> <li>• January 1 2020 : New CCO contracts implemented</li> </ul> </li> </ol> </li> </ol>			
<p><b>Healthcare Interpreter Services</b></p>	<p>Selia Colvin and Shena Holliday presented the new Healthcare Interpreter Service (HIS) available from Advanced Health.</p> <ul style="list-style-type: none"> <li>• A certified professional who facilitates communication between the patient and provider.</li> <li>• Increases access to preventive and regular care.</li> <li>• Increases satisfaction with their care</li> <li>• Decreased adverse effects in medication complications, misunderstanding of diagnosis, lack of informed consent, low health literacy and</li> </ul>			



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	misunderstanding between patient and provider.			
<b>DME update</b>	Kelli reminded everybody that Advanced Health is using a new DME service provider, Rick's Medical, who is located in North Bend behind McDonalds. Their telephone number is 541-756-9016.			
<b>Kairos Coastline System of Care</b> -	Carolyn Acker, Program Director, and Stacy Williams, System of Care Coordinator, announced that the Coastline Committee is putting together a group that is interested in providing peer support to help address the needs and concerns of youth and their families. If anyone is interested in joining the Peer Support work group, please let Carolyn, Stacy or let Laura Williams know and we will get you the meeting information.			
<b>Consumer Input &amp; Public Comment</b>	There was no consumer input or public comment at this meeting.			
<b>NEXT MEETING</b>	The next CAC meeting is scheduled for Thursday April 4, 2019 at Advanced Health, 289 LaClair St., Coos Bay, OR 97420  The meeting was adjourned at 1:30 pm.			

Kelli Piburn, 03/25/19