



**Advanced Health**  
**Community Advisory Council (CAC) Meeting Agenda**

April 7, 2022 – 12:00 pm to 1:30 pm

**\*\*VIRTUAL MEETING ONLY\*\*** [Click here to join the meeting](#) (Microsoft Teams)

**Call: 1-971-323-0640 (toll free); Conference ID: 457 909 342#**

**The CAC's role** is to make sure that the health care needs of the people in our community are being addressed. The CAC advises Advanced Health on community health needs and how to achieve better health and better care while lowering costs.

<b>CAC Member Attendees:</b>	
X	Avery Horton, Chair, Consumer CAC Member, Representative on the Board of Directors
X	Anna-Marie Slate, Vice-Chair, Consumer CAC Member
	Cow Creek Band of Umpqua Tribe of Indians
X	Kathy Abbott, Consumer CAC Member
	Doreen Alexander, Consumer CAC Member
X	Elizabeth Moss – Consumer CAC Member
	Melissa Cribbins, CAC Member, Coos County Commissioner
X	Lisa DeSalvio, CAC Member, Direction of Special Programs, Coos Bay School District
X	Nancy Spray, CTCLUSI
	Laura Fitouri, Consumer CAC Member, The Devereux Center
	David Geels, LPC, CAC Member, Behavioral Health Director, Coos Health & Wellness
X	Dale Hodges, Consumer CAC Member
X	Tonya Lamar, CAC Member, Advantage Dental (proxy, Kayce Mcgilvery)
	Michael Marchant, CAC Member, District Manager, South Coast Region, Department of Human Services
X	Katrinka McReynolds, Tobacco Prevention Specialist, Coos Health & Wellness
	Linda Morris, Consumer CAC Member
	Chris Nevin, Consumer CAC Member
X	Penny Peters, Consumer CAC Member, Traditional Health Worker



X	Ruby Phillips, Consumer CAC Member
X	Christy Shipman, CAC Member, Aging & People with Disabilities Program Manager
X	Trudy Simpson, Business Office Director, Purchased/Referred Care Manager, Coquille Indian Tribe
X	Sara Stephens, Executive Director, South Coast Regional Early Learning Hub (SCREL), ORCCA
	Ken VanderVoorden, Consumer CAC Member
	Corey Wampler, CAC Member, Health Coordinator, South Coast Head Start
	Lori Webb, Consumer CAC Member
X	Daniel Wells, Consumer CAC Member
	<b><i>Other Attendees:</i></b>
	Ross Acker, Director, Intensive Care Coordination, Advanced Health
	Gloria Clark, Oregon Department of Human Services District Office
	Veronica (Roni) Delmoral, Advanced Health Customer Service
	Bonnie Ell, Community & Tribal Relations Coordinator, Advanced Health
	Jim Gardner, Chief Operating Officer, Advanced Health
	Katie George, Guest
	Tara Johnson, Executive Director, The Nancy Devereux Center
	Renee Menkens, Coos County Friends of Public Health
X	Stephanie Polizzi, OSU Extension Service, Coos & Curry Counties
	Jen Shafer, Executive Director, United Way of Southwestern Oregon
	Kent Sharman, MD, Chief Medical Officer, Advanced Health
	Kelcy Szatela, Community Outreach, Oregon Department of Human Services
X	Anna Warner, Executive Program Director, Advanced Health
	Lela Wells, Complaints and Grievance System Coordinator
X	Sam Baugh, Community Engagement Manager, Advanced Health
X	Doris Kiragu, Equity Analyst, Advanced Health



X	Lisa Frischkorn, Customer Service Manager, Advanced Health
	Brandie Feger, Director of Pharmacy Services, Advanced Health
X	Bevin Ankrom, DHS OHA
	Pamela Huntley, Advanced Health
X	Kera Hood, Advanced Health
X	Starla Paris – DHSOHA
X	Lindsey Bellefeuille -SOCC
X	Lisa Castle – advanced Health

	Agenda Item	Action
Call to Order	<p><b>Welcome</b></p> <p><b>New consumer member – Elizabeth Moss</b></p> <p>There was some discussion on whether the council had to vote on a new member or not. The charter states that the Membership selection Committee makes that vote.</p>	
	<p><b>Council Business</b></p> <ul style="list-style-type: none"> <li>• <b>Role call:</b> - See the attendance sheet.</li> <li>• Approve February 3, 2022, <ul style="list-style-type: none"> <li>○ Motion Anna Marie, Kathy Abbot 2<sup>nd</sup></li> </ul> </li> <li>• March 3, 2022, CAC Meeting Minutes <ul style="list-style-type: none"> <li>○ Motion Christy Shipman, 2<sup>nd</sup> Kathy Abbott</li> </ul> </li> <li>• Agenda <ul style="list-style-type: none"> <li>○ Christy motion, 2<sup>nd</sup> Elizabeth</li> </ul> </li> <li>• Financial Report &amp; CHIP grant reports <ul style="list-style-type: none"> <li>○ Reports from WE CAN – Stephanie Polizzi– nutrition assessment- created the Nutrition guide <a href="https://extension.oregonstate.edu/coos/healthy-families-communities">https://extension.oregonstate.edu/coos/healthy-families-communities</a></li> <li>○ HIV alliance Grant – 7000 syringes have been distributed (140% of Goal), 4000 have been collected (88% of goal) 186,000 syringes have been collected from droop boxes in coos county. 210 syringe exchange accounts have been made 94%of goal. 268 Naloxone does have been given out (34% of goal). Tests 91% of goal, 100% of newly diagnosed connected with local treatment.</li> <li>○ Lakeside feed the needy – has spent 88% of the grant money purchasing soap, toothpaste, shaving cream, shampoo, and socks.</li> </ul> </li> </ul>	Approval



	<ul style="list-style-type: none"> <li>• Problems and Areas/Opportunities for Improvement <ul style="list-style-type: none"> <li>○ Avery concern over not lowering health costs.</li> <li>○ Anna- grants awards have the potential to lower costs for preventative services.</li> <li>○ Avery would like to create a pie chart for the board on how much of the budget is going toward preventative care.</li> <li>○ The CCO model and medicaid services are built around health services and the top of the list are preventative healthcare services. Preventative care saves the CCO a ton of money later on.</li> <li>○ Dale question for Christy – is trauma awareness a preventative like ACEs? Yes</li> </ul> </li> <li>• Recommendations to Advanced Health / <ul style="list-style-type: none"> <li>○ Pie chart idea include health and where money goes. transportation budgets. – Dale</li> </ul> </li> <li>• Recommendations tracker – No changes.</li> </ul>	
	<p><b>Open Floor – Consumer Members</b></p> <p>Anna-Marie – it is really important to focus on preventative care and Nutrition.</p> <p>Avery – how do we help prepare people for food shortages. The government has told us to start preparing for food shortages.</p> <ul style="list-style-type: none"> <li>- Stephanie- getting an assessment to know where we stand and are we eating enough fruits and vegetables.</li> <li>- Starla SSP and WIC are currently developing a town hall meeting on may 17- so save the date- it will be about food and where to get it in Coos and Curry. South Coast food summit – look for flyers soon.</li> <li>- Emergency allotments will be ending soon. There is a guarantee through May.</li> <li>- Dale – we should be empowering each other to grow food. College park church could use the big lot adjacent to the church for food production.</li> <li>- Starla, food shortages are being talked about but Oregon and Coos and Curry have completely stocked shelves.</li> <li>- Does lifting Covid restrictions allow for more in-person services such as WIC? <ul style="list-style-type: none"> <li>○ Bevin- all state office buildings open in May – WIC teams are still looking at what that means county by county.</li> </ul> </li> </ul>	<p>Discussion/ Action</p>
	<p><b>Customer service (CS)</b></p> <ul style="list-style-type: none"> <li>- Offices are still currently closed for people to walk in. But phones are open Mon- Fri- 8-5 <ul style="list-style-type: none"> <li>○ 541-269-7400</li> </ul> </li> </ul>	<p>Lisa Frishkorn</p>



	<ul style="list-style-type: none"> <li>○ 1-800-264-0014</li> <li>○ TTY 711</li> <li>○ Email <a href="mailto:Customerservice@advancedhealth.com">Customerservice@advancedhealth.com</a></li> <li>- CS can help with Assigning or changing a primary Care Physician</li> <li>- If you have questions about benefits we can provide educational materials about the type of diagnosis.</li> <li>- Help with Billing</li> <li>- TO file a complaint please call CS</li> <li>- Authorization Status</li> <li>- CS did a survey regarding the Handbook asking what information they would like to have. – were they using the website, and what information they would like to see. CS got a lot of great information as a result we are going to making some quick use books so you can go to the website and the link.</li> <li>- It will not be personalized benefits but will be general benefit information.</li> <li>- Starting topics will be             <ul style="list-style-type: none"> <li>○ Dental benefits</li> <li>○ Transportation</li> <li>○ Medical</li> <li>○ Prescription</li> </ul> </li> <li>- Are there any additional topics your would like to know about?</li> <li>- Dale- canyou have a link can you contract with a farm and garden therapeutics?</li> <li>- Lisa- This is something on our radar and we have been talking about it.</li> <li>- Anna- we are a CCO so our primary job as an organization is o make sure people have access to medical benefits so we are required to pay for specific medical treatments covered by OHP so the majority of spending goes to pay for medical benefits for members and we have a prioritized list. Preventative is medical dental, behavioral health, annual visits, vaccinations to prevent illness, prenatal care, early childhood care etc.</li> <li>- Dale – I think I’ve gotten preventative and holistic mixed up. There is clearly a separation there.</li> <li>- Avery- what is the number one complaint you receive.</li> <li>- Primary care, PCP not a good fit, looking for a new PCP etc.</li> </ul>	
	<p>CAC Charter training Topic.</p> <ul style="list-style-type: none"> <li>- Consumer representatives</li> </ul>	<p>Training</p>



	<ul style="list-style-type: none"> <li>- We have strict guidelines to follow from the state and this is to help you as consumer reps.</li> <li>- We have to have a minimum of 12 Consumer Representatives to be represented on the CAC.</li> <li>- They have to use OHP personally or be the primary caregiver of someone that does.</li> <li>- They have to be currently enrolled or have been enrolled in OHP in the last 6 months.</li> <li>- We would like input from individuals with disabilities, chronic medical conditions, mental health or substance abuse disorders or those can serve as voices for those.</li> <li>-</li> </ul>	
	<p>Agency updates - SCREL</p> <ul style="list-style-type: none"> <li>- Postponed</li> </ul>	postponed
	<p><b>CHIP Grant updates –</b></p> <ul style="list-style-type: none"> <li>- Mid-year grant update</li> <li>- Food resource guide <a href="https://www.orcca.us/files/ugd/d6707a_4e3394042acb406185f02f04e33d6852.pdf">https://www.orcca.us/files/ugd/d6707a_4e3394042acb406185f02f04e33d6852.pdf</a></li> <li>- Food and Nutrition Group (healthy Bytes, WE CAN) <a href="https://extension.oregonstate.edu/coos/healthy-families-communities">https://extension.oregonstate.edu/coos/healthy-families-communities</a></li> <li>- HIV Alliance- there was a request for the HIV numbers in Coos County <a href="https://www.oregon.gov/oha/PH/DISEASES/CONDITIONS/COMMUNICABLEDISEASE/DISEASESURVEILLANCEDATA/HIVDATA/Documents/LivingWithHIV/Coos.pdf">https://www.oregon.gov/oha/PH/DISEASES/CONDITIONS/COMMUNICABLEDISEASE/DISEASESURVEILLANCEDATA/HIVDATA/Documents/LivingWithHIV/Coos.pdf</a></li> <li>-</li> </ul>	Discussion
	<p><b>Open Floor – Agency Members &amp; Public Comment</b></p> <ul style="list-style-type: none"> <li>- Jen – family fun day at John Topits park on April 30</li> <li>- South Coast diversity Conference April 13 <a href="https://us06web.zoom.us/meeting/register/tZ0qcuyhqTwtH9WVtztB77eGe0Awq85Df1gr">https://us06web.zoom.us/meeting/register/tZ0qcuyhqTwtH9WVtztB77eGe0Awq85Df1gr</a></li> <li>- Bevin Ankrom – OHA update <ul style="list-style-type: none"> <li>o Post-Partum benefits have been increased to 12 months effective 4-2021 <a href="https://www.oregon.gov/oha/HSD/OHP/Tools/OHP-Supplemental-Benefits.pdf?utm_medium=email&amp;utm_source=gov_delivery">https://www.oregon.gov/oha/HSD/OHP/Tools/OHP-Supplemental-Benefits.pdf?utm_medium=email&amp;utm_source=gov_delivery</a></li> <li>o HB 4157 – low-income workers get a one time \$600 payment (Earned Income Tax Credit) <a href="https://www.oregon.gov/dor/program">https://www.oregon.gov/dor/program</a></li> </ul> </li> </ul>	Discussion/ Action



	<a href="https://www.advancedhealth.org/s/individuals/Pages/OneTimeAssistancePayments.aspx">s/individuals/Pages/OneTimeAssistancePayments.aspx</a> ○ Newborn home visiting services <a href="#">SB 1555</a> :	
	<b>Adjourn</b>	Action
	<b>Thursday, May 5, 2022</b> 12:00 pm to 1:30 pm	

### LIST OF ACRONYMS

- ACE – Adverse Childhood Experience
- ACA – Affordable Care Act
- APD – Aging and People with Disabilities
- BAH – Bay Area Hospital
- BC – Bay Clinic
- BCB – Bay Cities Brokerage
- BH – Behavioral Health
- CAC – Community Advisory Council
- CCH – Curry Community Health
- CCHC – Coast Community Health Center
- CCO – Coordinated Care Organization
- CGH – Curry General Hospital
- CHA – Community Health Assessment
- CHN – Curry Health Network
- CHIP – Community Health Improvement Plan
- CHNA – Community Health Needs Assessment
- CHW – Coos Health & Wellness or Community Health Worker
- CVH – Coquille Valley Hospital
- CWS – Child Welfare Services
- DCO – Dental Care Organization
- EHR – Electronic Health Record
- EMR – Electronic Medical Record
- FQHC – Federally Qualified Health Center
- MAPP – Mobilizing for Action through Planning and Partnerships
- MAT – Medication Assisted Treatment
- MH – Mental Health
- NBMC – North Bend Medical Center
- OAR – Oregon Administrative Rule
- OHA – Oregon Health Authority
- OHP – Oregon Health Plan
- ORCCA – Oregon Coast Community Action



- ODHS – Oregon Department of Human Services
- ORS – Oregon Revised Statutes
- PSS – Peer Support Specialist
- QI – Quality Improvement
- SUD – Substance Use Disorder
- SCHHS – Southern Coos Hospital & Health Center
- SCHC – South Coast Head Start
- SDS – Senior & Disability Services
- SSP – Self-Sufficiency Programs
- TPEP – Tobacco Prevention & Education Program
- THW – Traditional Health Worker
- WCHC – Waterfall Community Health Center