



Community Advisory Council (CAC) Meeting Minutes

November 3, 2022 – 12:00 pm to 1:30 pm

In Attendance: Avery Horton, Anna Marie, Kathy Abbott, Doreen Alexander, Melissa Cribbins, Lisa DeSalvio, Tonya Lamar, Corey Wampler, Dale Hodges, Bevin Ankrom, Ann Kellogg, Anna Warner, Ashley Matsui, Becky Yeager, Thomas Cogswell, Doris Kiragu, Jen Schafer, Kara, Kelli Wirebaugh, Kera Hood

| Time | Agenda Item | Action | Discussion Leader |
|----------|--|----------|----------------------------------|
| 12:00 pm | Welcome | | Avery Horton <i>CAC Chair</i> |
| | <p>Council Business</p> <ul style="list-style-type: none"> • Role call • Approve October 6, 2022, Meeting Minutes <p>Motion made by Dale Hodges to approve Minutes. Kathy Abbott seconds. Discussion invited for edits or corrections. None heard. Any objections. None heard motion carries with none obtained</p> <ul style="list-style-type: none"> • Approve Agenda <p>Lisa motions to approve Kathy Abbott seconds. Discussion invited. None heard. Any objections. None heard. Motion carries.</p> <ul style="list-style-type: none"> • Financial Report 112,500 total for Coos. Remain \$11,914.00 <p>Second round has closed as of yesterday and we have received more then \$11,914 in requests.</p> <ul style="list-style-type: none"> • Grant update 2nd <p>Invites will be sent for CAC members to participate in another grant committee to review the applications and decide on the award.</p> <ul style="list-style-type: none"> • Problems and Areas/Opportunities for Improvement <p>SCT has been doing lots of trainings. We completed two sessions with Advanced Health on ACES. Advanced Health has been a strong supporter of us for over 5 years now. SCT has a federal grant application pending and we are hopeful it will get approved.</p> <ul style="list-style-type: none"> • Things going well <p>A consumer reported that she has been able to participate in by mail prescriptions and that has been useful for her and allows her to manager</p> | Approval | Avery Horton |

| | | | |
|--|--|-------------------------------|---|
| | <p>her prescriptions more effectively.</p> <p>Savannah Workman has expressed interest in joining the CAC. Objections invited. None heard. CAC welcomes Savannah Workman to the Coos county CAC.</p> | | |
| | <p>Open Floor – CAC Members</p> <ul style="list-style-type: none"> - Better Care, Better Health, Lowering costs - Preventative Health - Questions about pharmacy benefits <p>Waterfall Clinic has a new therapist working part time in the school. Each school now has a part time therapist.</p> <p>Concern over outstanding item on the tracker from May 5th. Suggestion violates HIPPA and cannot be accommodated. Advanced Health is unable to enroll members in benefits or programs.</p> <p>Suggestion was to try to connect on a reoccurring basis to inform members of what is available to them. Members complete a health risk assessment at enrollment and each year after and do get informed about programs that are offered.</p> <p>Suggestion was made by consumer to add resources to our website for members.</p> <p>Invitation was extended for consumers to attend website meeting and provide some feedback. Please contact Sam if interested in attending.</p> <p>How are stipends reported?</p> <p>They are reported to the government as income. Each member must fill out a w9 before receiving payment and receives a 1099 in January each year.</p> | <p>Discussion/ Action</p> | <p>Avery Horton</p> |
| | <p>OHA Updates – Will be attached to minutes.</p> <ul style="list-style-type: none"> • Redetermination • 1115 Waiver updates <p>Hoping to provide some additional training opportunities to CAC members and this may include conferences, learning sessions, peer to peer meetings and other opportunities where you can connect with other CAC members across the state.</p> | | <p>Bevin Ankrom Thomas Cogswell</p> |

| | | | |
|--|--|-----------------------------|--|
| | <p>If you could like to be included on the email distribution list for these kinds of training and information you can join here: https://www.surveymonkey.com/r/JYHCTGY Email goes out 4 times a year.</p> | | |
| | <p>Advanced health financial spending categories</p> <ul style="list-style-type: none"> • Pie chart <p>Chart presented that was sent out by email prior to meeting. This information is based on 2021</p> <p>Questions invited. Suggestion made to include the dollar amounts on the chart. Link to dollar amounts shown on chart:</p> <p>No other questions</p> <ul style="list-style-type: none"> • CAC Duties / requirements Questions from CAC <p>Document shared (How do we know what the CAC is responsible for?) Document attached to email.</p> <p>Pharmacy access and benefits is one thing we would like to further consumer education on. We have it scheduled for our pharmacist to attend the meeting next month and we would like to hear some questions that you would like to hear answered. Please email those to Sam. Sam.Baugh@advancedhealth.com</p> <p>One suggestion: The communication between Pharmacy and doctor. What makes the turn around time for new prescriptions or refills?</p> <p>Consumer came forward and shared experience of trying to get the correct medication. Because her treatment requires name brand prescriptions it is an ongoing fight between the pharmacy and her insurance provider.</p> <p>Another consumer also came forward and shared that she has experienced similar outcomes.</p> <p>Customer service director of member services shared her contact information:</p> | <p>Questions and Answer</p> | <p>Anna Warner</p> <ul style="list-style-type: none"> • Chris Hogan |

| | | | |
|---------------------|---|--|--|
| | lisa.frischkorn@advancedhealth.com 541-266-6543. Ross Acker Director of Care Coordination oversees a whole group of coordinators. Some are nurses and some are traditional health workers. This benefit can be accessed by a referral from customer service or a self-referral on the website. | | |
| | Customer Service Information Sharing <ul style="list-style-type: none"> Attachment sent with minutes. | Discussion / Action regarding 2023 offerings | <i>Lisa Frischkorn Roni Delmoral</i> |
| | Recommendations to Advanced Health / Recommendations tracker | Discussion/ Action | Avery Horton |
| | Open Floor – Public Food and Nutrition Group: We have been working on a mobile food pantry proposal and hope to have more information for potential partners at our next CAC meeting. | Discussion/ Action | Avery Horton |
| 1:30 | Adjourn- Meeting adjourned 1:44PM | Action | Avery Horton |
| Next Meeting | Thursday, December 1, 2022 12:00 pm to 1:30 pm | | Avery Horton <i>CAC Chair</i> |