



Community Advisory Council (CAC) Meeting Minutes
 January 4, 2024, 12noon-1:30pm

In person meeting available at Advanced Health

Time	Agenda Item	Action	Discussion Leader
12:00 pm	Welcome		Anna Marie
	<p>Council Business</p> <ul style="list-style-type: none"> Roll call <p>Kathy Abbott, Laura Fitouri, Katie Gonzalez, Robert Hall, Brenda Hall, Lisa DeSalvio, Avery Horton, Shannon Hunter, Jeanifer Imbruglia, Coreen Lee, David Rupkalvis, Trudy Simpson, Corey Wampler, Daniel Wells, Stephanie Vaughn, Anna Marie Slate</p> <p>Visitors: Amanda McCarthy, Bevin Ankrom, Anna Warner, Ashley Matsui, Becky Yeager, Brandon Burson, Doris Kiragu, Jen Shafer, Kera Hood, Krystal Walden, Lela Wells, Lisa Castle, Lisa Frischkorn, Matt Vorderstrasse, Stephanie Polizzi, Cynthia Ramirez, Sam Baugh, Ross Acker, Kristy Martindale, Mellissah Hendrickson</p> <ul style="list-style-type: none"> December 6, 2023, Meeting Minutes <p>Attendance has been updated on the minutes. Motion made to approve by David, Seconded by Jeanifer. All in Favor none opposed.</p> <ul style="list-style-type: none"> Approve Agenda Suggestion Box https://forms.office.com/r/B9NTwd9Mte <p>No new suggestions received at this time. A guest mentions that they have been using it and Sam will double check to make sure it was received.</p> <ul style="list-style-type: none"> Recommendations tracker. <p>We added the discussion about the health navigator. We will discuss some today</p> <ul style="list-style-type: none"> PIT Count https://www.orcca.us/pit2024 <p>Coming at the end of this month is the Point In Time count. They are always looking for volunteers. It is run by ORCCA. It is going to be Wednesday the 23rd.</p>	Approval	Anna Marie
	<p>Open Floor/feedback loop voting CAC Representatives-</p> <ul style="list-style-type: none"> Consumer Representatives <p>Guest shares experience: NEMT-Bay City Brokerage. She called and talked with them and was told they do not do a meal reimbursement. Then she escalated to a supervisor who did agree to pay the reimbursement, but should a member need</p>	Discussion / Action	

	<p>to advocate and escalate just to get reimbursed for a meal when traveling? It was confirmed that it was received in the suggestion box.</p> <p>Guest shared their experience with Care Coordination: She was told there is a wait list for this benefit and that the staff is too loaded down and cannot provide services. This guest's daughter was life-flighted and was offered no support.</p> <p>Motion made by Avery and seconded by Daniel to escalate to hiring more Care Coordinators to help meet the needs of the consumers. All in favor. None opposed. Motion carries.</p> <p>Motion made by Daniel and seconded by Kathy Abbott to escalate and audit process and add this to the escalation tractor to monitor the solution of this issue. All in favor none opposed motion carries</p> <p>Ross shared that they have recently added two new staff members to Care coordination and have been overloaded with Referrals. Advanced Health is working on filling the need. The discussion was shared regarding Referrals are received by email: iccreferrals@advancedhealth.com</p> <p>Discussion regarding the correct way to address diabetes prevention. It was shared that this would be best worked for the CHIP groups. CHIP workgroups will be formed soon if you are interested in participating, please reach out to Sam: sam.baugh@advancedhealth.com</p> <p>Advanced Health has an Active Living program, and we are receiving proposals from companies reviewing those. We hosted several programs last year to support a healthy lifestyle. Those were listed on our website. Members can request help with gym memberships through flexible funding. Waterfall patients who are recommended exercise for healthy lifestyles Waterfall does have a program that can help people access gym memberships.</p> <ul style="list-style-type: none"> • Community Partner Representatives 		
	<p>OHA update Update attached to minutes.</p>		<p>Bevin Ankrom</p>
	<p>Medical Health Navigator This is currently available in our community. We have Krystal Walden from Waterfall here today to help educate us about what services are provided and how we can collaborate to help with navigation of medical access. (website shared through screenshare) www.wfall.org Social Health Program - Waterfall Community Health Center (wfall.org) email any questions to: kwalden@wfall.org.</p>	<p>Discussion</p>	<p>Sam</p>

	<p>There are similar programs also happening at Bay Clinic and NBMC. Discussion was made to help educate the community with these available resources so they can be used.</p> <p>Voting CAC member shared concerns of issues with access to services. Struggles shared by voting CAC member about the difficulty in navigating access to services that help complex issues. The support being offered by insurance does not meet his basic needs.</p>		
	<p>Chair and Vice Chair Nominations</p> <p>It is that time of year again. If you have someone to nominate or want to run yourself, please contact Sam by email.</p>		<p>Sam</p>
	<p>2024 Community Health Improvement Plan</p> <p>This will be discussed at the next meeting as we ran out of time.</p>		<p>Sam</p>
	<p>Open Floor – Public comment</p> <p>[12:40 PM] Danita Tracy Carter Hey everyone!</p> <p>I'm sorry I have to leave before the community partner updates however, I still wanted to let everyone know of a focus group opportunity in Coos Bay this month at the library!</p> <p>Join a discussion to share what type of screening or detection test you would be interested in, and any barriers or facilitators you face to getting screened. Since I can't attach the flier to TEAMS, I thought I would include the link to the eligibility survey and will send Sam an email that will include the flier to send to the greater group. The focus group participants will receive a \$100 gift card for their participation. We're also offering individual interviews over the phone in which participants will receive a \$50 gift card for participation.</p> <p>I've included the ineligibility criteria below. Individuals will be excluded if they:</p> <ul style="list-style-type: none"> • verbally declined to participate • are not at least 18 years of age • have a personal history of cancer (other than non-melanoma skin cancer) • are unable to participate in qualitative data collection due to cognitive impairment <p>Please let me know if you have any questions or concerns at tracycar@ohsu.edu.</p> <p>Happy New Year and I hope everyone has a great day!</p> <p>https://bit.ly/screeningpreferences Pancreatic Cancer Screening Study Eligibility Thank you for your interest in joining an individual or group (focus group) conversation.</p>		<p>Anna Marie</p>

1:30 pm	Adjourn	Action	Anna Marie
Next Meeting	Thursday, February 1, 2023 12-1:30 pm		

LIST OF ACRONYMS

- ACE – Adverse Childhood Experience
- ACA – Affordable Care Act
- APD – Aging and People with Disabilities
- BAH – Bay Area Hospital
- BC – Bay Clinic
- BCB – Bay Cities Brokerage
- BH – Behavioral Health
- CAC – Community Advisory Council
- CCH – Curry Community Health
- CCHC – Coast Community Health Center
- CCO – Coordinated Care Organization
- CGH – Curry General Hospital
- CHA – Community Health Assessment
- CHN – Curry Health Network
- CHIP – Community Health Improvement Plan
- CHNA – Community Health Needs Assessment
- CHW – Coos Health & Wellness or Community Health Worker
- CVH – Coquille Valley Hospital
- CWS – Child Welfare Services
- DCO – Dental Care Organization
- EHR – Electronic Health Record
- EMR – Electronic Medical Record
- FQHC – Federally Qualified Health Center
- MAPP – Mobilizing for Action through Planning and Partnerships
- MAT – Medication Assisted Treatment
- MH – Mental Health
- NBMC – North Bend Medical Center
- OAR – Oregon Administrative Rule
- OHA – Oregon Health Authority
- OHP – Oregon Health Plan
- ORCCA – Oregon Coast Community Action
- ODHS – Oregon Department of Human Services

- ORS – Oregon Revised Statutes
- PSS – Peer Support Specialist
- QI – Quality Improvement
- SUD – Substance Use Disorder
- SCHHS – Southern Coos Hospital & Health Center
- SCHC – South Coast Head Start
- SDS – Senior & Disability Services
- SSP – Self-Sufficiency Programs
- TPEP – Tobacco Prevention & Education Program
- THW – Traditional Health Worker
- WCHC – Waterfall Community Health Center