



## Community Advisory Council (CAC) Meeting Agenda

December 7 2023 – 5:30-7pm

**In person meeting available at Advanced Health**

**Virtual attendees** [Click here to join the meeting](#) (Microsoft Teams)

**Call: 1-971-323-0640 (toll free); Conference ID: 457 909 342#**

Time	Agenda Item	Action	Discussion Leader
5:30 pm	<b>Welcome</b>		<b>Katrinka</b>
	<p><b>Council Business</b></p> <ul style="list-style-type: none"> <li>Roll call</li> </ul> <p>Katrinka McReynolds, Laura Fitouri, Brenda Hall, Robert Hall, Avery Horton, Shannon Hunter, David Rupkalvis, Elizabeth Moss, Krystal Walden (Waterfall Clinic), Becky Yeager, Amanda McCarthy, Brandon Burson, Charolette Carver (In place of Sara Stephens), Kera Hood, Lisa Castle, Mellissah Hendrickson, Norma Hallmark, Kathy Abbott, Anna Warner, Coreen lee, Jeanifer Imbruglia, Anna Marie Slate, Daniel Wells</p> <ul style="list-style-type: none"> <li>November 2, 2023 Meeting Minutes</li> </ul> <p>Discussion and edits invited. None heard. Motion to approve minutes made by David Rupkalvis, second by Anna Marie, All in favor none opposed motion carries.</p> <ul style="list-style-type: none"> <li>Approve Agenda</li> </ul> <p>Discussion and edits invited. Motion to approve made by Anna Marie, seconded by Kathy Abbott, None opposed all in favor motion carries.</p> <ul style="list-style-type: none"> <li>Suggestion Box</li> </ul> <p><a href="https://forms.office.com/r/B9NTwd9Mte">https://forms.office.com/r/B9NTwd9Mte</a></p> <p>Please use the suggestion box for suggestions! No new suggestions have been received. Should we continue to use it? Yes. We will continue to keep it.</p> <ul style="list-style-type: none"> <li>Recommendations tracker.</li> </ul> <p>Nothing new added to the recommendation's tracker in the last month.</p>	Approval	<b>Katrinka</b>
	<p><b>Open Floor/feedback loop voting CAC Representatives-</b></p> <ul style="list-style-type: none"> <li><b>Consumer Representatives</b> <ul style="list-style-type: none"> <li>Problems and Areas/Opportunities for Improvement</li> </ul> </li> </ul> <p>Suggestion for a Health Advisor somewhat like a financial advisor to help guide you through your healthcare. They could perhaps spend more time with the patients than the provider is able to provide.</p> <p>Experience shared with a new provider. The provider took time to hear what was wrong. Member usually feels like a number, but this doctor took the time to understand and</p>	Discussion / Action	

	<p>corrected that.</p> <p>Feedback regarding Dental. If you receive confirmations by text Advantage Dental does use that app. It is hard to keep track between the different locations which location is using this access, and which is not. A confirmation was made by text to the wrong location and an appointment got cancelled. Recommendation to add the Health Advisor to the recommendation's tracker.</p> <p>Avery made a motion to recommend a Health Advisor to the board. Corrine seconded. Suggestion made by David Rupkalvis to add this item to next months agenda rather than taking it straight to the board. 1 opposed vote. Suggestion made to add the item to the agenda and allow our ICC team and Customer service team to attend and discuss what is currently available for these services and what is missing. 3 yes votes received. 6 opposed.</p> <p>David Rupkalvis makes a motion to add it to next month's agenda. Robert Hall seconds. All in favor. None opposed. Motion carries.</p> <p>Concern shared that the wait to get service is too long and needs to be improving.</p> <p>Link shared to be able to find providers in Coos Bay by Kera Hood: <a href="https://cooscurryhub.com/">https://cooscurryhub.com/</a></p> <p>Member shared concern of having to wait two months for a test that should be happening every two weeks.</p> <ul style="list-style-type: none"> <li> <b>Community Partner Representatives</b>  North Bend Coos Curry Housing is gearing up for the 2024 funding applications for the banger school site. WE are going for permanent housing for Mental Health. We will create pathways from hospital beds to permanent affordable housing. Also working on acquiring a site in Curry County. </li> </ul>		
	<b>Social Determinants of Health Screening and referral</b> Power Point attached to presentation.	Discussion	<b>Lisa Castle</b>
	<b>SHARE projects report</b> Power point presentation attached to minutes.		<b>Anna warner</b>
	<b>Social Emotional Health REACH metrics</b> <b>Power Point presentation attached to minutes.</b>		<b>Amanda McCarthy</b>
	<b>Open Floor – Public comment</b> Invitation None heard		<b>Katrinka</b>
	<b>Adjourn</b> Meeting Adjourned 7:00PM	Action	<b>Katrinka</b>
7:00 pm	<b>Thursday, January 4, 2023</b>		

	12-1:30 pm		
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