



Community Advisory Council (CAC) Meeting Agenda

May 4, 2023 – 12:00 pm to 1:30 pm

In person meeting available at Coos Health and Wellness

Virtual attendees [Click here to join the meeting](#) (Microsoft Teams)

Call: 1-971-323-0640 (toll free); Conference ID: 457 909 342#

| Time | Agenda Item | Action | Discussion Leader |
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| 12:00 pm | Welcome | | Katrinka McReynolds |
| | <p>Council Business</p> <ul style="list-style-type: none"> Roll call. <p>Voting members in attendance: Katrinka McReynolds, Anna-Marie Slate, Kathy Abbot, Lisa DeSalvio, Laura Fitouri, Tonya Lamar, Avery, Ruby, Trudy Simpson, Daniel Wells, Ruby, Shannon Hunter, Ashley Horath (for Sara Stephens)</p> <p>Visitors: Amanda McCarthy, Ashley Matsui, Becky Yeager, Eric Graf, Jamar Ruff, Jen Shafer, Kera Hood, Matt Vorderstrasse, Pamela Huntley, Sam Baugh, Mellissah Hendrickson, Karley Tobey, Bevin Ankrom, Stephanie Vaughn,</p> <ul style="list-style-type: none"> Approve April 6, 2023, Meeting Minutes Invitation for discussion of any changes needed. None heard. Cannot vote due to having no quorum. Approve Agenda Cannot vote due to having no quorum. Financial Report & CHIP grant reports We will begin getting the 6-month reports of projects that were awarded during December. Suggestion Box https://forms.office.com/r/B9NTwd9Mte No new suggestions were received. CHA Update - 322 returned Questionnaires and 13 Focus groups. Closed as of May 1. Discussion of moving the CAC meeting times. We are considering moving the CAC meeting to an evening time spot to allow better participation. It would be the same day each month but in an evening time slot. Discussion regarding the best time for the best participation. Question about how active the voting CAC members are and if some could be removed to have new members join. | Approval | Katrinka McReynolds |

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| | <p>New members are welcome to join. The CAC selection committee meets quarterly to vote in new members. New members should attend two meetings before they can be nominated to join. Please have any interested parties contact Sam Baugh.</p> <p>Perhaps we should have a quarterly evening meeting but keep our other monthly meetings in the same time frame. This would allow some extra outreach.</p> | | |
| | <p>Open Floor / feedback loop voting CAC Members-</p> <ul style="list-style-type: none"> • Consumer Members <ul style="list-style-type: none"> ○ Problems and Areas/Opportunities for Improvement <p>Concerns discussed regarding the time frame you currently must wait for the next available appointment from medical and dental providers. Several members shared lived experience with these issues. Suggestion to share this concern with OHA.</p> <p>Pamela Huntley with Systems of Care has put in a lot of work with the care partners to try to address this concern. Advanced Health has escalated this issue and hears this concern from many community members. She has also contacted our state reps and they are hiring someone to oversee the dental program. Systems of Care wants to be sure that families and members are getting access to the care that they deserve. Your concerns are noticed and heard, and this is a priority for our committee.</p> <p>We have a significant wait time across our state and across the country. This is not something the CCO can have a lot of effects on. OHA is aware of this issue, and they are trying to help support programs to help with this. We are short of providers and nurses.</p> <p>Advanced Health encourages any consumer having an issue getting an appointment for an urgent matter to call customer service.</p> <ul style="list-style-type: none"> ○ Things that are going well. <ul style="list-style-type: none"> • Community Partner members <p>None heard</p> | <p>Discussion/ Action</p> | |
| | <p>Recommendations tracker</p> <ul style="list-style-type: none"> - Appointment times added to the tracker. | <p>Discussion/ Action</p> | |

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| | OHA updates Attached to the minutes. | Discussion | Bevin - OHA |
| | Update from the South Coast Equity Coalition - community Connections meetings Presentation attached to minutes. | Action | Jamar Ruff |
| | CHIP Progress report Each CAC member has received a demographic report. Please take the time to complete these forms. Since they are not attached to a name, we cannot track who has or has not turned in this form. This is a requirement for our OHA contract. | | |
| | Library Grant for Cooking with the co-op and double up food bucks | Discussion/ Action | Paul Addis |
| | Suggested Changes to the CAC Charter. Is the language clear. Copy was sent out with the minutes. We are looking for suggestions and changes. This needs to be approved each year per OHA contract. Invitation for discussion. Discussion regarding what preventative services we have worked on. Duties come straight out of the contract with the state. Please turn in recommended modifications through the suggestion box, Katrinka or Sam. | Charter training | Sam Baugh |
| | Open Floor – Public comment Consumer shared success being supported by the pediatric world and has been able to get the care needed for her child. | | Katrinka |
| 1:30 pm | Adjourn | Action | Katrinka |
| Next Meeting | Thursday, June 1, 2023 12:00 pm to 1:30 pm | | |