



Effective February 5, 2024 Advanced Health will no longer accept Provider Reconsideration Requests (Provider Authorization Appeals).

Providers may submit a new authorization request with additional supporting documentation.

Members are welcome to submit a request for an appeal. A Provider may submit a prior authorization appeal on the members behalf only with the member's written consent.

Peer to Peer reviews will be done on an informational basis only, not with the intent to overturn a prior authorization determination.

If you have any questions or concerns, please contact Customer Service at: (541) 269-7400.