

Effective August 18, 2024:

Advanced Health no longer accepts Provider Authorization Appeals (Provider Reconsideration Request).

- A Provider may submit an appeal on the members behalf ONLY with the member's written consent.
- Members are welcome to submit a written or verbal appeal, within 60 days of a denial notice.
- Peer to Peer reviews will be done on an informational basis only. A P2P will not overturn a prior authorization determination.

If you have any questions or concerns, please contact Customer Service at: (541) 269-7400.